

Family Service Regina's response to COVID-19

At **Family Service Regina**, building and sustaining strong and healthy families and communities is what we're all about. We are closely monitoring the COVID-19 (Coronavirus) situation and continue to follow guidance from the Saskatchewan Health Authority and Public Health Agency of Canada as the situation evolves.

We have activated our Business Continuity Plan and have taken measures to ensure the safety of our staff, participants, and community. These include:

- Requiring that anyone, including staff, colleagues, and participants, who is feeling unwell or who has been exposed to someone with COVID-19 not attend the Family Service Regina Office or any of our offsite locations.
- Requiring that anyone, including staff, colleagues and participants who have returned from international travel to not come to the Family Service Regina offices for a period of 14 days starting from the first day of their travel home.
- Implementing increased cleaning procedures in all **Family Service Regina** locations

At this time, we are evaluating our programs and services on a case by case basis to determine the best way forward. We are working to provide remote services in place of face to face services where applicable such as telephone and secure video counselling. All decisions are being made with the health and safety of our participants, staff, and the communities we work in as top priority. Participants will be notified of any changes, cancellations, or postponements to groups or programs they are a part of.

We are working closely with Saskatchewan Health Authority and our government and community partners to support the not-for-profit sector, as well as our clients and community, as we move through this situation.

We know that this is a stressful and uncertain time for many people. Please visit the Saskatchewan Health Authority website (<https://www.saskatchewan.ca/coronavirus>) for the most up-to-date information on the state of COVID-19 in Saskatchewan. If you are struggling and need someone to talk to, please reach out to us.

As COVID-19 continues to evolve, it reinforces the need for us to act together and “flatten the curve” to help reduce the spread of the virus to keep our families, employees and communities healthy. As this situation evolves, our response will evolve along with it. Stay tuned and stay healthy as we work together to manage this public health issue.